

Privacy Policy, Terms of Use & Data Protection Policy

ChessWorld.ai

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Welcome to ChessWorld.ai (“ChessWorld”, “we”, “our”, “us”), a platform owned and operated by Knightmind AI LLP, a limited liability partnership incorporated under the laws of India, having LLP Identification Number (LLPIN): ACP-876. ChessWorld.ai respects the privacy of its users and is committed to protecting personal data while maintaining transparency about how data and chess game information are collected, stored, and used. This document governs your access to and use of <https://www.chessworld.ai> and all related services (collectively, the “Platform”).

By accessing or using the Platform, you acknowledge that you have read, understood, and agreed to this Policy.

1 Scope & Applicability

This Policy applies to the processing of personal data by ChessWorld.ai in connection with the following individuals and entities:

- Visitors to the ChessWorld.ai website and platform;
- Registered users, including free and paid account holders;
- Paid subscribers to any ChessWorld.ai services or features;
- Tournament organisers, chess academies, and institutional partners that interact with or use the platform;
- Individuals whose chess games, results, ratings, or related metadata appear in our databases, whether such data is submitted directly by users, provided by partners, or sourced from publicly available chess records and federations.

This Policy should be read together with our Terms of Use, which collectively govern your access to and use of the ChessWorld.ai platform. By accessing, browsing, registering, or otherwise using the platform, you confirm that you have read, understood, and agreed to this Policy and the Terms of Use. If you do not agree, you must discontinue use of the platform immediately.

2 Definitions

For the purposes of this Policy, the following terms shall have the meanings set out below:

“Personal Data” means any information that identifies or can reasonably be used to identify an individual, either directly or indirectly. This includes, but is not limited to, name, email address, username, account credentials, IP address, device identifiers, and other similar information, as defined under applicable data protection laws.

“Game Data” refers to chess-related information, including chess games, moves, PGN files, scoresheets, annotations, results, ratings, timestamps, and associated meta-data. Game Data may relate to identified or identifiable individuals but is processed primarily for sporting, analytical, and historical purposes.

“User-Uploaded Games” means Game Data that is uploaded, saved, or stored privately or publicly by a registered user through their ChessWorld.ai account. Users retain responsibility for ensuring they have the necessary rights to upload such data.

“Tournament Games” refers to chess games played in official or unofficial tournaments, leagues, or events that are collected from tournament organisers, chess academies, federations, public records, or other lawful sources. Such data may include player names, ratings, results, and game metadata and is processed in accordance with applicable laws and legitimate interests.

3 Information We Collect

3.1 Personal Information

We collect personal information that you voluntarily provide to us when you:

- Create or register an account on ChessWorld.ai;
- Subscribe to paid plans or services;
- Contact customer support or otherwise communicate with us.

The personal information collected may include:

- Name or username
- Email address
- Account credentials (stored in encrypted or hashed form where applicable)
- Subscription-related details, such as plan type and billing status

Please note that ChessWorld.ai does not store or process payment card details, banking information, or other sensitive financial data. All payments are securely handled by third-party payment gateways, which operate under their own privacy and security policies.

3.2 Technical and Usage Information

We automatically collect certain technical and usage-related information when you access or use the platform, including:

- IP address
- Browser type and version
- Device type and operating system
- Pages or features accessed
- Date, time, and duration of visits

This information is collected for legitimate business purposes, including platform analytics, performance monitoring, security, fraud prevention, and continuous improvement of our services. Such data is processed in an aggregated or anonymized manner where feasible and is not used for advertising or profiling purposes.

4 Chess Game Database – Collection, Access, and Ownership

4.1 Tournament Games

ChessWorld.ai maintains a chess game database that includes games collected from lawful and authorized sources, including:

- Tournament organisers
- Chess academies and institutions
- Publicly available tournament records
- Official scoresheets and game records

Important Clarification:

In accordance with FIDE Laws of Chess, Rule 8.3, physical and digital scoresheets are the property of the tournament organiser. ChessWorld.ai collects and processes tournament games only with the consent, authorization, or lawful permission of the relevant organisers, academies, or rights-holding entities, or from publicly available sources.

Tournament Games may include player names, ratings, results, and related metadata and is processed on the lawful basis of legitimate interest, public availability, and/or contractual authorization, as permitted under applicable data protection laws.

4.2 User-Uploaded & Saved Games (Confidentiality Guaranteed)

Any chess game uploaded, created, or saved by a registered user within their account is treated as private by default.

Specifically:

- Such games are not added to the public ChessWorld.ai database
- They are not visible to other users
- They are not used for AI training, analytics, research, or commercial purposes without explicit user consent
- Access to these games is restricted solely to the account holder, unless the user deliberately chooses to share or publish them through platform features

ChessWorld.ai implements technical and organizational safeguards to maintain the confidentiality and integrity of user-uploaded private games.

4.3 Access to the Chess Game Database

- Access to the ChessWorld.ai platform is restricted to registered users
- Access to the full chess game database is limited to active subscribers, subject to subscription terms
- All database access is provided on a license-based, non-exclusive, non-transferable basis, and does not confer ownership rights to any user
- Any form of misuse, including but not limited to scraping, automated extraction, copying, redistribution, resale, republication, or commercial exploitation of database content without prior written authorization, is strictly prohibited and may result in account suspension, termination, and legal action

5 Use of Information

ChessWorld.ai uses collected Personal Data and Game Data strictly for legitimate business purposes, including to:

- Provide, operate, and maintain platform services
- Enable chess analysis, insights, and platform features
- Improve platform performance and user experience

- Develop and enhance AI models and analytical tools (excluding private user-uploaded games unless explicit consent is provided)
- Communicate important service-related updates and notifications
- Detect, prevent, and address fraud, misuse, abuse, or security incidents
- Comply with applicable legal, regulatory, and contractual obligations

ChessWorld.ai does not sell, rent, or trade personal data or private game data, and does not use such data for advertising or profiling purposes.

6 Use of Cookies

A cookie is a small text file that is placed on your computer or other electronic device when you access or use our website. ChessWorld.ai uses cookies and similar technologies to ensure the proper functioning of the platform, enhance security, and improve user experience.

We use cookies to:

- Recognise you when you return to ChessWorld.ai, so you do not need to log in repeatedly
- Remember your preferences, settings, and session information
- Analyse how users interact with our platform to improve content, features, and services
- Monitor platform performance, stability, and usage trends
- Enhance efficiency, security, and overall usability of the platform

The information collected through cookies does not normally include personal data that directly identifies you. While certain technical data such as IP address, browser type, device information, or usage patterns may be collected, such data is generally aggregated or anonymised and used solely for analytical, security, and operational purposes.

7 Consent to Use Cookies

Where required under applicable data protection laws, we obtain your consent before using non-essential cookies.

When you visit ChessWorld.ai, you will be presented with a cookie banner that allows you to:

- Accept all cookies
- Reject non-essential cookies
- Manage or modify your cookie preferences

You may also manage or disable cookies at any time through your browser or device settings. Please note that disabling certain cookies—particularly strictly necessary or functional cookies—may affect the availability or functionality of some features of the platform.

8 Description of Cookies We Use

Below is an overview of the primary cookies and services used on ChessWorld.ai:

Cookie / Service	Owner	Purpose
Login / Session Cookies	ChessWorld.ai	These cookies allow us to recognise logged-in users and maintain secure sessions. Without these cookies, core platform features may not function properly. User identifiers are stored securely and encrypted. These cookies are not shared with third parties.
Razorpay Cookies	Razorpay	If you make a payment through Razorpay, Razorpay may place cookies to enable secure payment processing and fraud prevention. ChessWorld.ai does not store card or banking information. Please refer to Razorpay's own Cookie and Privacy Policy for details.
Google Analytics	Google	Used to understand how visitors access and use the platform. Data collected includes anonymised information such as pages visited, time spent, and usage trends. This helps us improve platform performance and user experience.
Mixpanel	Mixpanel Inc.	Used to analyse user engagement and feature usage within the platform. Data is processed in an aggregated and anonymised manner to improve product functionality and navigation flows.

9 Third-Party Analytics & Remarketing

ChessWorld.ai may use third-party analytics and tracking tools such as Google Analytics and Mixpanel to better understand user interactions and improve our services.

These services may place cookies on your browser to collect anonymised information about usage patterns. We do not collect personally identifiable information through these systems.

We do not engage in intrusive advertising practices and do not sell user data to advertisers.

10 How to Manage or Disable Cookies

If you do not wish to accept cookies, you can modify your browser settings to block or delete cookies. Please note that disabling cookies may result in limited functionality of certain features on ChessWorld.ai.

For more information on managing cookies, you may visit:

- <https://www.aboutcookies.org>
- <https://www.allaboutcookies.org>

To opt out of Google Analytics, you can use the Google Analytics Opt-out Browser Add-on:

- <https://tools.google.com/dlpage/gaoptout>

11 Changes to This Cookie Policy

We may update or modify this Cookie Policy from time to time to reflect changes in technology, legal requirements, business practices, or platform functionality. Any such updates will be published on this page with a revised effective date.

Your continued access to or use of ChessWorld.ai after the updated Cookie Policy has been posted constitutes your acknowledgment of the changes and acceptance of the revised terms. If you do not agree with the updated Cookie Policy, you should discontinue use of the platform and related services.

12 Data Sharing & Third-Party Services

We may share limited and strictly necessary personal data with trusted third-party service providers (“Data Processors”) solely for the purpose of operating, maintaining, securing, and improving ChessWorld.ai. These service providers may include:

- **Payment processors:** To securely process payments, subscriptions, and refunds.
- **Cloud hosting and infrastructure providers:** To host, store, and manage platform data and ensure system reliability and scalability.
- **Analytics and performance tools:** To analyze usage patterns, platform performance, and improve functionality and user experience.

All third-party service providers act either as data processors or independent controllers, as applicable, and are contractually bound by strict confidentiality, security, and data-processing agreements that comply with applicable data protection laws, including the General Data Protection Regulation (GDPR) where applicable. These agreements require that personal data is processed only for authorized purposes and protected using appropriate technical and organizational safeguards.

Where personal data is transferred outside the user's country of residence, including across international borders, such transfers are carried out in compliance with applicable data protection laws and subject to appropriate safeguards, such as contractual protections or legally recognized transfer mechanisms.

We do not sell, rent, trade, or share personal data with third parties for advertising, marketing, profiling, or promotional purposes.

13 Data Retention Policy

Data Type	Retention Period
Account Information	Until account deletion
Private User Games	Until user deletes
Tournament Games	Indefinite (unless removal requested)
Usage Analytics	Up to 36 months
Support Emails	Up to 24 months

Users may request deletion at any time.

14 User Rights

You have the right to:

- **Access your data:** Request confirmation of whether we process your personal data and obtain a copy of the information we hold about you.

- **Correct inaccuracies:** Request correction or updating of any inaccurate, incomplete, or outdated personal information.
- **Delete your account:** Request deletion of your account and associated personal data, subject to applicable legal or operational requirements.
- **Request data export:** Request a copy of your personal data in a structured, commonly used, and machine-readable format.
- **Withdraw consent:** Withdraw your consent at any time where data processing is based on consent, without affecting the lawfulness of processing carried out before withdrawal.

Requests related to these rights can be made by contacting us at support@chessworld.ai. We will review and respond to all requests within a reasonable timeframe and in accordance with applicable data protection laws.

15 Security Measures

We take data security seriously and implement reasonable technical and organizational safeguards to protect user information. These measures include:

- **Encrypted connections (HTTPS):** All data exchanged between users and our platform is transmitted using secure, encrypted connections to prevent unauthorized access.
- **Secure cloud infrastructure:** Our systems are hosted on reliable and secure cloud environments that follow industry-standard security practices, including monitoring, access controls, and regular maintenance.
- **Restricted internal access:** Access to personal data is limited to authorized personnel only and is granted strictly on a need-to-know basis.
- **Periodic audits:** We periodically review our systems and security practices to identify potential risks and improve our protection measures.

While we take all reasonable precautions to safeguard user data, no method of transmission over the internet or electronic storage is completely secure. Therefore, we cannot guarantee absolute (100%) security of information.

16 Children’s Privacy

ChessWorld.ai is not intended for use by children under the age of 13. We do not knowingly collect, use, or store personal information from individuals under 13 years of age without verified parental or legal guardian consent.

If we become aware that personal data has been collected from a child under 13 without appropriate consent, we will take immediate steps to delete such information from our records.

Parents or legal guardians who believe that their child has provided personal information to ChessWorld.ai without consent may contact us, and we will promptly investigate and address the issue.

For users between the ages of 13 and 18, access to certain features or services may be subject to parental guidance or consent, depending on applicable laws and regulations.

By using ChessWorld.ai, users confirm that they meet the minimum age requirement or have obtained the necessary parental or guardian permission.

17 Intellectual Property

All software, algorithms, artificial intelligence models, source code, platform architecture, user interface (UI), user experience design (UX), databases, analytics systems, branding elements, trademarks, logos, text, graphics, and other content available on ChessWorld.ai are the exclusive property of ChessWorld.ai or its licensors and are protected by applicable intellectual property laws, including copyright, trademark, and trade secret laws.

The structure, organization, and compilation of data, including databases, game records, analytics, and insights generated through the platform, constitute proprietary intellectual property of ChessWorld.ai.

You may not copy, reproduce, modify, distribute, display, transmit, sell, license, reverse engineer, scrape, or otherwise exploit any part of the platform or its content without prior written permission from ChessWorld.ai.

Any unauthorized use, copying, redistribution, or exploitation of ChessWorld.ai’s intellectual property is strictly prohibited and may result in legal action, account suspension, or termination.

18 Termination & Suspension

We reserve the right, at our sole discretion, to:

- **Suspend accounts for misuse:** Temporarily or permanently suspend user accounts found to be engaging in misuse of the platform, including but not limited to abuse, cheating, fraud, unauthorized automation, or violation of these Terms.

- **Terminate access for violations:** Terminate or disable access to ChessWorld.ai services if a user violates these Terms, applicable laws, or any related policies, or engages in behavior that harms the platform, its users, or its integrity.
- **Restrict database access:** Limit, restrict, or revoke access to certain features, data, or databases where necessary to protect proprietary information, system performance, or security.

Such actions may be taken without prior notice where immediate action is required to protect the security, integrity, or proper functioning of the platform, prevent harm to users, or comply with legal obligations.

ChessWorld.ai shall not be liable for any loss or damages resulting from account suspension, termination, or restricted access carried out in accordance with this policy.

19 Limitation of Liability

ChessWorld.ai is provided on an “as is” and “as available” basis. While we strive to offer accurate and reliable services, ChessWorld.ai shall not be held liable for:

- **Tournament inaccuracies:** Any errors, omissions, or discrepancies in tournament data, pairings, results, standings, or schedules sourced from third parties or submitted by users.
- **Rating fluctuations:** Changes, variations, or perceived inaccuracies in player ratings, performance metrics, or rankings generated or displayed on the platform.
- **Analytical interpretations:** Any insights, evaluations, recommendations, or analyses produced by AI models, engines, or tools, which are provided for informational and educational purposes only and should not be relied upon as definitive or professional advice.
- **External data errors:** Inaccuracies, delays, or failures arising from third-party data providers, external platforms, federations, or services integrated with ChessWorld.ai.

To the fullest extent permitted by applicable law, ChessWorld.ai disclaims all warranties, whether express or implied, including but not limited to warranties of accuracy, reliability, merchantability, fitness for a particular purpose, and non-infringement.

Use of the platform and its services is at the user’s own risk.

20 Governing Law & Jurisdiction

This Policy shall be governed by and construed in accordance with the laws of India, without reference to conflict of law principles.

In the event of any dispute, controversy, or claim arising out of or relating to this Policy, the use of ChessWorld.ai, or the services provided, the parties shall first attempt to resolve the matter through good-faith negotiations.

If the dispute is not resolved amicably within a reasonable period, it shall be referred to and finally resolved by arbitration in accordance with the provisions of the Arbitration and Conciliation Act, 1996. The arbitration shall be conducted by a sole arbitrator appointed by ChessWorld.ai, and the seat and venue of arbitration shall be Bengaluru, Karnataka. The arbitration proceedings shall be conducted in the English language, and the arbitral award shall be final and binding on all parties.

Subject to the arbitration clause above, the courts located in Bengaluru, Karnataka shall have exclusive jurisdiction over any matters arising out of or relating to this Policy. Users expressly consent to such jurisdiction and waive any objection based on lack of jurisdiction, improper venue, or forum inconvenience.

21 Changes to Policy

We may update or modify this Policy from time to time to reflect changes in our practices, services, legal requirements, or operational needs. Any updates will be posted on this page with the revised effective date.

Your continued access to or use of ChessWorld.ai after such updates have been published constitutes your acknowledgment of the revised Policy and your acceptance of its terms. If you do not agree with the updated Policy, you should discontinue use of the platform and services.

22 Contact Us

For any questions, concerns, or requests related to this Policy, please contact us at:

- Email: support@chessworld.ai
- Website: <https://www.chessworld.ai>